

Frequently Asked Questions

Can you tell me the differences in FedEx Freight Priority[®] and FedEx Freight Economy[®]?

FedEx Freight Priority, formerly FedEx Freight transit times, is the fast-transit choice for reliable delivery of time-sensitive LTL freight. This service offers you additional value-added services, including a no-fee money-back guarantee* and FedEx Freight Advance Notice[®].

FedEx Freight Economy, formerly FedEx National LTL transit standards with some transit time improvements, is a smart choice for reliable, economical LTL freight delivery when you can trade time for savings. On average, FedEx Freight Economy delivers in one additional transit day over FedEx Freight Priority.

* Applies to FXF 1000 Rate Base customers only. Subject to terms and conditions provided in the FXF 100 Series Rules Tariff.

I used to ship with FedEx Freight, what service do I use now?

FedEx Freight Priority transit times are the same as the former FedEx Freight transit times. If you previously shipped with FedEx Freight, you should mark FedEx Freight Priority on your Bills of Lading.

I used to ship with FedEx National LTL, what service do I use now?

FedEx Freight Economy transit times are the former FedEx National LTL transit times with some improvements. If you previously shipped with FedEx National LTL, you should mark FedEx Freight Economy on your Bills of Lading.

If I use my own Bills of Lading, what do I write on the Bill of Lading?

- For FedEx Freight Priority, formerly FedEx Freight transit times, simply mark your Bill of Lading with one of the following: FedEx Freight Priority, FedEx Priority, Priority, PRTY or FXFE.
- For FedEx Freight Economy, formerly FedEx National LTL transit times with some improvements, simply mark your Bill of Lading with: FedEx Freight Economy, FedEx Economy, Economy, ECON or FXNL.

How do I select FedEx Freight Priority or FedEx Freight Economy on my Bill of Lading?

On the new FedEx Freight Bill of Lading, available on fedex.com, you can quickly choose which level of service you desire by simply checking the box you need, or by noting it in the Special Instructions. If you do not select a service on your Bill of Lading, your shipment will default to FedEx Freight Priority service.

For more questions go to <http://fedexprod.hwaxis.com/shipfreight/FAQ.html>